

HEAT COOL PROS

WEBSITE TERMS OF USE

1. Introduction

These Website Terms of Use govern your use of the Heat Cool Pros website.

By accessing or using this website, you agree to comply with these Terms of Use.

If you do not agree with these terms, you should discontinue use of the website.

2. About Us

Heat Cool Pros provides domestic and commercial gas, air conditioning, HVAC, ventilation, plumbing and property maintenance services.

The website is provided for information and customer enquiry purposes.

3. Website Content

The information contained on this website is provided in good faith and is intended for general information purposes only.

Whilst Heat Cool Pros aims to keep information accurate and up to date, we do not guarantee that all information is complete, accurate or current at all times.

Service descriptions, pricing examples, offers and promotions may be amended, withdrawn or updated without notice.

Website content, FAQs, articles, guides, calculators, downloadable documents and any information generated through automated systems are provided for general guidance only and should not be relied upon as professional, legal, financial, engineering or safety advice.

Customers should obtain specific advice from Heat Cool Pros before making decisions based on website content.

Users are responsible for verifying that any service, product or information available through the website meets their individual requirements before relying upon it.

4. Quotations and Services

Information displayed on the website does not constitute a binding quotation or contractual offer.

Formal quotations will be provided following enquiry, survey or assessment where required.

All works remain subject to separate quotations, agreements and Terms & Conditions.

Use of this website, submission of an enquiry or communication through website forms does not create a contractor-client relationship, professional relationship or service agreement until confirmed in writing by Heat Cool Pros.

5. Intellectual Property

All content on this website including logos, branding, text, graphics, images, photographs, documents, designs and layouts remain the property of Heat Cool Pros or its licensors unless otherwise stated.

Content may not be copied, reproduced, distributed, modified, republished or used for commercial purposes without prior written permission.

The Heat Cool Pros name, branding, logos, artwork and associated materials may not be used in any manner that could suggest endorsement, partnership or affiliation without prior written consent.

6. Website Use

Users agree not to submit false or misleading enquiries, interfere with website operation, attempt unauthorised access to systems, upload malicious software, use the website for unlawful purposes, or harass, abuse or threaten representatives of Heat Cool Pros.

Heat Cool Pros reserves the right to restrict or block access where misuse is identified.

7. Third-Party Links

This website may contain links to third-party websites.
Such links are provided for convenience only.
Heat Cool Pros has no control over external websites and accepts no responsibility for their content, availability or policies.

8. Availability of Website

Whilst reasonable efforts are made to keep the website available, Heat Cool Pros does not guarantee uninterrupted access.

The website may be suspended, withdrawn or updated without notice.

Whilst reasonable precautions are taken, Heat Cool Pros does not guarantee that the website, servers or downloadable content will be free from viruses, malware or other harmful components. Users are responsible for maintaining their own security and virus protection systems.

9. Limitation of Liability

To the fullest extent permitted by law, Heat Cool Pros shall not be liable for losses arising from website downtime, inaccuracies or omissions, reliance on website information, technical issues or third-party website content.

Nothing in these terms excludes liability that cannot legally be excluded under the laws of England and Wales.

10. Privacy and Cookies

Use of this website is also subject to our Privacy Policy and Cookie Policy. Copies of these policies are available on the website.

11. Changes to These Terms

Heat Cool Pros reserves the right to amend these Terms of Use at any time. Updated versions will be published on the website.

12. Governing Law

These Terms of Use shall be governed by the laws of England and Wales.

Any disputes relating to website use shall be subject to the jurisdiction of the courts of England and Wales.

13. Contact Information

Heat Cool Pros
Email: admin@heatcoolpros.co.uk
Telephone: 020 8059 9566
Website: www.heatcoolpros.co.uk

Approved by: Heat Cool Pros Management

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